

Microsoft Outlook 2013: Level 2

Duration: 1 day

Overview:

In this course, you will explore the advanced features provided with the Outlook interface, such as advanced message, calendar, and contacts management. You will use the Tasks and Journal workspaces provided in the application to manage task assignments to you and others, and to record interactions you have with your colleagues. You will also share your workspaces with other users, and use Outlook data files to save and back up your important information. This course will provide you with the advanced skills you may need to fully and efficiently use Outlook 2013 to manage your communications and interactions with other people. You can also use this course to prepare for the Microsoft Office Specialist (MOS) certification exams for Microsoft Outlook 2013.

Target Audience:

This course is intended for people who have a basic understanding of Microsoft Windows and Microsoft Office Outlook 2013 and want or need to know how to perform more advanced tasks in Outlook.

Pre-requisites:

To ensure success, students should be familiar with using personal computers, and should have experience using a keyboard and mouse. Students should have experience with the Windows 8 environment, and be able to use Windows 8 to manage information on their computers. Specific tasks the students should be able to perform include: launching and closing applications, navigating basic file structures, and managing files and folders. Before starting this course, students should have completed one or more of the following courses or possess the equivalent knowledge:

- [Using Microsoft Windows 8](#)
- [Microsoft Office Outlook 2013: Part 1](#)

Lesson 1: Configure Advanced Message Options

- Insert Advanced Characters and Objects
- Modify Message Settings, Properties, and Options
- Use Automatic Replies

Lesson 2: Advanced Message Management

- Sort Messages
- Filter Messages
- Organise Messages
- Search Messages
- Manage Junk Mail
- Manage Your Mailbox

Lesson 3: Advanced Calendar Management

- Manage Advanced Calendar Options
- Create Calendar Groups
- Manage Meeting Responses

Lesson 4: Advanced Contact Management

- Edit an Electronic Business Card
- Manage Advanced Contacts Options
- Forward Contacts
- Export Contacts

Lesson 5: Managing Activities by Using Tasks and Journal Entries

- Assign and Manage Tasks
- Record and Modify Journal Entries

Lesson 6: Sharing Workspaces with Others

- Delegate Access to Mail Folders
- Share Your Calendar
- Share Your Contacts

Lesson 7: Managing Outlook Data Files

- Back Up Outlook Items
- Change Data File Settings

Appendix A: Configuring Email Message Security Settings