

Dynamics 365- Configuring and Customising

Duration: 3 Days

Overview:

This course describes the techniques required to customise Microsoft Dynamics 365 to meet the needs of businesses. The course covers: creation and configuration of entities; Dynamics security, design of forms views and charts and auditing. Every attendee receives a course manual and are guided through a lab scenario by a Microsoft Certified Trainer.

Target Audience:

Designed for Power Users for IT Support teams who need to configure the Dynamics 365 platform.

Pre-requisites

Before attending this course, students must have:

- A beginner-intermediate understanding of the Windows Operating System, Microsoft Office Applications and/or previous versions of Microsoft Dynamics is desirable.

Module 1: Introduction

Module 2: Initial Setup and Configuration

Module 3: Security

Module 4: Creating and Managing Entities

Module 5: Customising Fields

Module 6: Customising Relationships and Mappings

Module 7: Customising forms, views and visualisations

Module 8: Processes, Workflows, Dialogs, Business Process Flows and Custom Actions

Module 9: Solution Management